Study of Self-perception of Aging to inform HCI research.

Neeta Khanuja^{1,2} Jodi Forlizzi¹, Valentina Nisi²

¹ Carnegie Mellon University, Pittsburgh

² Instituto Superior Tecnico, Lisbon

CMU PORTUGAL SUMMIT 2022

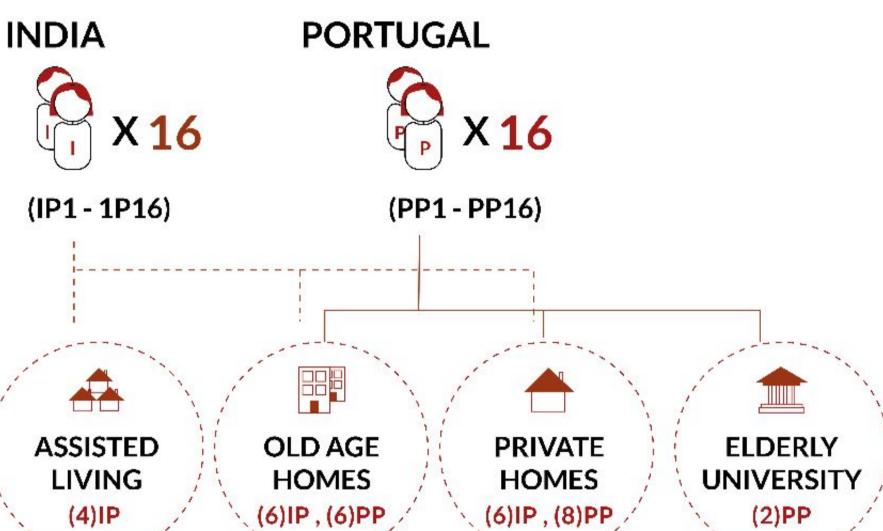
NEW FRONTIERS IN TECH



To lay the groundwork to operationalize positive self-perception of aging (SPA) in HCI design/research.

METHOD: QUALITATIVE STUDY

SEMI-STRUCTURED INTERVIEWS AGE RANGE: 55 - 93



RESEARCH QUESTIONS

RQ1) What aging perceptions and beliefs emerge when older adults share their life experiences, and how are these perceptions rooted culturally, across India and Portugal?

RQ2) What aspects of their present and future lives are affected by these perceptions?

RQ3) What are the possible areas for HCI research and design for interventions to build positive SPA?

FINDINGS & RESULTS

DEDUCTIVE THEMATIC ANALYSIS

AGING PERCEPTIONS: • SIMILAR ACROSS CULTURE, • DIFFER ACROSS LIVING CONDITIONS

LEARNING & VENTURING INTO NEW CHALLENGES

"I will definitely say that tomorrow if a new challenge comes up, I will not say no to it. And I know that my family is behind me and I will take it up" (IP1, PH);

HELPING OTHERS, **FEELING USEFUL**

"My mission today is to give to others as I help them, make me feel good about myself" (PP16, PH)

EXERCISING AGENCY, DEFYING EXPECTATIONS

"Many times it happens, the young ones won't let us do jobs like lifting something. [...] When they say this is not possible I tell them to watch me do it" (IP16, AL).

CONTENTMENT WITH LIFE

What responsibilities do I have today? Just take care of me. I can have a more peaceful and worry-free life" (PP14, PH)

ISOLATION & THE NEED TO BELONG

"The love from relatives, even though it doesn't exist now, it should be here". IP9 (OH)

"Noone calls me". IP10 (OH)

NEGATIVE SPA

LACK OF MOTIVATION

"It's just that we become uninterested with time" (IP4, PH)

PHYSICAL LIMITATIONS & **FEELING INCAPABLE**

"I used to do everything. Now I can not even speak clearly" (IP10, OH)

GENERALIZATIONS

"People my age are very afraid that their actions will afect their health (PP13, PH).

SHIFT IN AGENCY

"I think it's essential that we continue to be commanders of our own lives as long as our brains allow us to. I continue to have my desires and want to make my choices" (PP16, PH)



VISION

"I can, but I don't think about anything else. All I think about is the end of life. [...] Tired of work, tired of work" (PP1, OH)

POSITIVE

SPA

ASPIRATIONS

"I want to host my own exhibition at a very large level [...] I have had group exhibitions with groups before but not my solo. So, I want to do it too once" (IP5, PH)

SUMMARY

SOCIAL INTEGRATION | AGENCY | MITIGATING SOCIAL CATEGORIZATION **ENCOURAGING INTERGENERATIONAL CONTACT**

ACKNOWLEDGEMENTS

STEREO

TYPICAL

BELIEFS

This work was supported by the FCT through project SHIFTHRI-CMU/TIC/0026/2021 and the CMUPortugal dual degree PhD student scholarship with the reference PRT/BD/152702/2021. Also, I would like to thank Hugo Simao, David Gonçalves and Tiago Guerreiro for helping me throughout the process.







